

SERVICE CONTRACT – HANDYMAN MEMBERSHIP PLAN

CLIENT:

Name:

Address:

City:

Phone:

Email:

SERVICE PROVIDER:

Chrysalis Remodel

Address: _____

Phone: _____

Email: _____

CLAUSE 1 – PURPOSE OF THE CONTRACT

This contract governs the provision of residential maintenance and minor repair services under the Handyman Membership Plan, as selected by the CLIENT.

Services will be rendered in the cities of Winter Garden, Windermere, Ocoee, Metro West, Doctor Phillips, Clermont, Davenport, Kissimmee, Winter Park, St. Cloud, and Orlando. Locations outside this area require prior consultation of the travel surcharge table and may incur additional fees.

The CLIENT is entitled to a specific number of service visits per month (depending on the selected plan), each lasting up to 3 (three) hours, for services listed in Annex I – Covered Services. Additional services may be scheduled with prior arrangement.

CLAUSE 2 – PLANS AND FEES

The CLIENT may choose one of the following monthly plans:

- ◆ Essential Plan – \$300/month (2 visits/month, hours do not roll over)
- ◆ Premium Plan – \$500/month (4 visits/month, up to 3 hours rollover allowed)
- ◆ VIP Plan – \$700/month (6 visits/month, up to 6 hours rollover and additional benefits)

10% discount for pre-paid annual plans.

By submitting this contract and registering a valid credit card, the CLIENT authorizes the SERVICE PROVIDER to automatically charge the corresponding monthly fee every 30 days until cancellation, as per Clause 5. Charges will be processed via the stored payment method on file.

CLAUSE 3 – SERVICE RULES

Visits must be scheduled at least 48 hours in advance, depending on the plan.

If the CLIENT is absent at the scheduled time, 1 additional hour will be deducted from the visit.

If materials need to be purchased by the technician, a \$39 trip fee will be charged, along with immediate reimbursement for the material costs.

Photos and videos of the required service must be submitted prior to scheduling.

Services exceeding 3 hours will be completed on a future visit or billed at \$75/hour (subject to availability).

Services are performed only at the registered address in this contract.

CLAUSE 4 – EXTRA SERVICES AND EXCLUSIONS

Included Services:

General maintenance and minor repairs as listed in Annex I, excluding the use of specialized materials provided by the SERVICE PROVIDER.

Not Included:

Services requiring permits (e.g., electrical, plumbing, HVAC).

Structural modifications such as demolition or wall construction.

Roofs, foundations, and load-bearing structures.

Security systems, surveillance, sprinklers, home automation, or complex electrical installations.

Materials or parts (charged separately with CLIENT authorization).

Services exceeding 3 hours without prior approval.

Time spent shopping for materials is counted toward visit duration.

Renovation, construction, or custom carpentry projects (available as separate services through Chrysalis Remodel).

CLAUSE 5 – CANCELLATION

The CLIENT agrees to a minimum commitment of 3 (three) months.

After this period, the CLIENT may cancel the plan at any time by providing 45 (forty-five) days' written notice.

The plan remains active and billing continues during the notice period.

Failure to comply with the cancellation terms may result in continued billing or collections for outstanding payments.

The SERVICE PROVIDER may terminate the contract due to:

- a) Late payment;
- b) Inappropriate conduct;
- c) Repeated requests for services outside the covered scope.

CLAUSE 6 – LOYALTY PROGRAM

6 consecutive months: 1 additional 3-hour visit.

12 consecutive months: 1 free pressure wash; 10% renewal discount.

Automatic upgrade:

Essential Plan → 1 free month of Premium after 12 months

Premium Plan → 1 extra visit after 12 months

CLAUSE 7 – REFERRAL PROGRAM

Refer 1 friend: receive 1 extra visit or \$50 discount

Refer 3 friends in a year: receive 1 free month of service

Referred clients receive \$50 off their first monthly payment

CLAUSE 8 – FINAL PROVISIONS

This contract does not create an employment relationship.

The SERVICE PROVIDER reserves the right to revise terms with prior notice.

The contract becomes effective upon signature and automatically renews every 30 days until cancellation by the CLIENT under Clause 5.

All disputes shall be governed by the laws of the State of Florida and resolved in the courts located in Orlando, Florida.

The CLIENT authorizes monthly recurring billing by agreeing to this contract through digital submission.

The SERVICE PROVIDER shall not be held liable for indirect damages, defects in pre-existing structures, or issues caused by materials supplied by the CLIENT.

SIGNATURES:

CLIENT

Signature: _____

Name: _____

Date: ____ / ____ / ____

SERVICE PROVIDER – Chrysalis Remodel

Signature: _____

Representative: _____

Date: ____ / ____ / ____

ANNEX I – COVERED SERVICES

General Repairs and Maintenance

- Replacement of handles, hinges, simple locks.
- Adjustment of misaligned doors.
- Drywall repair (holes, cracks, patching and touch-up painting).
- Installation/replacement of baseboards, trims, and moldings.
- Minor window repairs (sealants, tracks, adjustments).

Painting and Finishing

- Painting of small interior/exterior areas (max. 1 room per visit).
- Paint touch-ups.
- Application of light textures.
- Wallpaper installation (limited quantity per visit).

Light Carpentry and Joinery

- Assembly of furniture, shelves, brackets.
- Mounting of cabinets or small units (no structural modifications).
- Installation of small decks (non-structural).
- Repair of loose or damaged elements.

Basic Installations

- Replacement of light fixtures, ceiling fans (no electrical rewiring).
- Installation of curtains, blinds, rods.
- Wall-mounting of TVs, mirrors, artwork, and other items.

Flooring and Tiling

- Installation of laminate or vinyl flooring (per room up to 12x12ft).
- Repairs of loose ceramic, wood, or vinyl tiles.
- Replacement of damaged grout.

Outdoor Services

- Gutter cleaning with portable ladder.
- Repairs to wood or vinyl fences (boards, rails).
- Pressure washing (driveways, facades, sidewalks) – scheduled as extra service.